

Advice? Information? Financial transaction?

BNP Paribas Fortis is here for you.



Visit your branch

(by appointment, Mo-Fr to 7pm; Sa 9-noon)



Call us on 02 261 11 11

(Mo-Fr, 7am-10pm; Sa 9am-5pm)



Visit www.bnpparibasfortis.be

(24/7)

BNP Paribas Fortis SA/NV, Montagne du Parc 3, B-1000 Brussels – RPM Brussels – VAT BE 0403.199.702, is registered and acting as insurance agent under FSMA n° 25.879A on behalf of AG Insurance sa

BNP Paribas Fortis SA/NV
Montagne du Parc 3
B-1000 Brussels
RPM/RPR Brussels
VAT BE0403.199.702
FSMA n° 25.879 A

AG Insurance sa
Bd. E. Jacqmain 53
B-1000 Bruxelles
RPM Bruxelles
TVA BE 0404.494.849
www.aginsurance.be

E.R./V.U.: Ann Moenaert
BNP Paribas Fortis SA/NV
Montagne du Parc 3
B-1000 Brussels

PIE9726 | 09-2014 | 0257689315426



FOR YOU, WE GO
THE *extra* MILE



**BNP PARIBAS
FORTIS**

The bank and insurance for a changing world



**BNP PARIBAS
FORTIS**

The bank and insurance for a changing world

FOR YOU, WE GO THE *extra* MILE

Customers with a certain amount of assets deserve special attention. That's why we do more for you.

Investment customers with mobile assets of over EUR 85,000 are part of BNP Paribas Priority, a complete service based on what matters to these customers. We make a very specific commitment.

The BNP Paribas Priority service is divided into several commitments.

You are always the central focus.

1 *more* DEDICATED

Personal adviser

2 *more* FLEXIBLE

Better availability

3 *more* DETAILED

Annual financial diagnosis

4 *more* DYNAMIC

Proactive formal advice
and unique solutions

5 *more* EXTENSIVE

International assistance

6 *more* EXCLUSIVE

Personal privileges



1

more DEDICATED

Personal adviser

Trust and knowledge of your personal situation are very important. That's why we want to build a sustainable relationship with you.

Your personal adviser is a specialist and is dedicated to a limited number of customers. That way, they can build a personal relationship with you and you can count on tailored expertise. Your personal adviser is skilled in assisting you with your financial plans, requirements and needs. To do this, they will work closely with specialists in different domains: credit, insurance, taxes... you can always reach your personal adviser in branch or via James (see 2).



2

more FLEXIBLE

Better availability

We adapt to your agenda. You can also reach us after hours, either in the branch or via James.

Select the personal adviser that suits you best. Visit one of our branches and your personal adviser will be on hand to answer all your questions. They are available by appointment until 7pm on weekdays and between 9am and 12pm on Saturdays. Or you can reach James, your remote personal adviser, using the latest technology. You can speak to him 100% personally and securely via telephone and webcam. James is available on every business day from 7am to 10pm and on Saturdays from 9am to 5pm.



3

more DETAILED

Annual financial diagnosis

We monitor your situation closely. That's why we provide a complete analysis of your personal situation on an annual basis, free of charge.

Your expectations are changing all the time. That's why your personal adviser carries out a financial diagnosis each year. Together we look at your assets, your investment profile, your portfolio and your insurance policies. That way, you know what your options are and your personal adviser knows what you want. This helps us to better tailor our services to your requirements and wishes.



4

more DYNAMIC

Proactive formal advice and unique solutions

Your personal adviser uses their detailed knowledge of your financial situation to follow market trends.

Timing is very important. The ongoing relationships between you and your personal adviser enables them to provide you with unique solutions at the right moment. You will only be disturbed when absolutely necessary. Your personal adviser mainly focuses on the key moments in your life. Getting married or divorced? Changing job? Approaching retirement? These moments have major financial implications and deserve extra attention.



5

more EXTENSIVE

International assistance

You even receive BNP Paribas Priority advantages abroad. You are guaranteed a personal reception, additional assistance and special rates.

BNP Paribas Priority is an international initiative. Currently France, Luxembourg, Italy and Turkey are part of the network alongside Belgium. As a Priority customer, you will enjoy all facilities in all these countries, from opening an account to preferential rates and exclusive BNP Paribas Priority services.



6

more EXCLUSIVE Personal privileges

BNP Paribas Priority organises and supports all kinds of prestigious events. You can be there, too. In addition, you will also receive an exclusive magazine.

We realise that you are interested in more than just financial services. You can win entry to unique events such as a VIP day at Roland Garros, an exclusive nocturne at the Palais des Beaux-Arts or an RSC Anderlecht match. You also receive the exclusive Priority magazine and can attend information evenings organised around carefully selected themes.