JAMES

YOUR PERSONAL INVESTMENT ADVISER

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The bank and insurance for a changing world

BNP Paribas Fortis is introducing James, your personal investment adviser – a unique concept in Belgium. Now you can enjoy direct access to your adviser, wherever you happen to be. James will advise you and execute your instructions, well beyond branch opening times.

Reach James immediately

You have a busy schedule. What if you can only find the time for your personal finances later in the evening? Or you want to use the time between meetings? Perhaps you're waiting for a plane? Wouldn't it be great to discuss a reinvestment or urgent stock market opportunity with your personal adviser right then? Now you can! In fact it couldn't be easier, thanks to James, your personal investment adviser.

Phone or e-mail your personal investment adviser and you'll get a reply straight away. Even well outside branch hours: weekdays from 7 a.m. to 10 p.m. and Saturdays from 9 a.m. to 5 p.m. James, your personal investment adviser means a personal relationship with your own adviser, who you can reach easily and directly by phone, e-mail or webcam. No need to make an appointment at the branch. Manage your affairs when it suits you, wherever you happen to be. And if your own personal investment adviser isn't present, another one will take over instantly.

James offers personal advice

Your personal investment adviser knows your situation inside out; your attitude towards investment; what your preferences are; and so on. That guarantees a personal touch in every contact and ensures that everything will happen exactly the way you want. What's more, he can call on a team of experts with highly specialised knowledge of subjects like tax and asset transfer.

James is the expert for your assets

Your personal investment adviser works at the heart of the financial markets, with real-time access to the most advanced and comprehensive information sources. That means you can rely on up-to-the-minute market information the moment you call or e-mail.

James is proactive

Need to keep track of maturity dates, interest-rate movements or specific market developments? Your personal investment adviser will monitor your portfolio and contact you proactively whenever specific opportunities arise, but only at those times you specify in advance.

Important to know

- Do you already have a personal contact at BNP Paribas Fortis? If so, your personal investment adviser will pick up the baton. In future, he or she will be your new permanent contact. You can also count on your adviser if you have questions about tax, wealth planning, and similar issues.
- To ensure optimum, secure use of James, your personal investment adviser, you need a PC banking contract and a Phone banking contract. If you don't have those already, he will arrange them for you straight away.
- You 'sign' the transactions you have agreed with your personal investment adviser using a secure, five-digit code. Once again, that means optimum convenience and speed.
- James is free of charge. The service is, however, reserved for customers with managed investment assets of EUR 85,000 or more.

Find out all about James

As far as BNP Paribas Fortis is concerned, the right choice begins with clear, precise information:

- more information and an illustrative video are available at www.bnpparibasfortis.be/james;
- you can also get advice about the benefits and possibilities offered by James at any branch of BNP Paribas Fortis;
- or why not phone James, your personal investment adviser right now on 02 433 41 69 (NL) or 02 433 41 53 (FR).

Getting started with James, your personal investment adviser

Very few formalities are needed to start working with James. And they can be completed in moments by James, your personal investment adviser.

- Tel. 02 433 41 69 (NL) or 02 433 41 53 (FR).
- Or e-mail mailjames@bnpparibasfortis.com.

Advice? Information? Financial transaction?

BNP Paribas Fortis is here for you.

Visit your branch
(by appointment, Mo-Fr to 7pm; Sa 9-noon)

Call us on 02 261 11 11
(Mo-Fr, 7am-10pm; Sa 9am-5pm)

Visit www.bnpparibasfortis.be
(24/7)

Visit our mobile website
m.bnpparibasfortis.be
(24/7)

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